

# Lincolnshire County Council Civil Parking Enforcement Report 2015 to 2016





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#### Introduction

Lincolnshire adopted Civil Parking Enforcement (CPE) in December 2012, when the powers to enforce nearly all parking and waiting restrictions were handed over from the Police to the County Council.

As the Enforcement Authority, the Council is responsible for the enforcement of contraventions and the handling of appeals; both areas are legislated by the Traffic Management Act 2004 and Statutory Guidance from the Secretary of State for Transport.

The power to enforce on-street lies with the County Council; powers were delegated to the District and City Councils to enforce their off-street car parks.

This report is part of the responsibilities that Lincolnshire County Council has as the Enforcement Authority for parking and waiting restrictions. It will detail the statistics for the period 1 April 2015 to 31 March 2016 along with explanations of how and why enforcement is carried out.

The District Councils and the City of Lincoln Council are responsible for producing annual reports relating to off – street parking.

#### Why are parking restrictions enforced?

Parking and waiting restrictions serve a variety of purposes, ranging from road safety through to allowing loading and unloading. The restrictions are designed and implemented by the County Council's Highways Divisions, with the Traffic Orders Team ensuring that the legal underpinnings are in place to show that an Order exists.

The restrictions enable improved traffic flows, lower congestion and allow the public and businesses to gain access to services, businesses and retail areas.

Most drivers take parking restrictions into consideration when going about their day to day business and lives, however, on occasion some drivers decide to flout the restrictions or take a chance that they will not be caught out.

Without enforcement of the restrictions by the Civil Enforcement Officers, human nature would lead others to follow the example of those who ignore the restrictions. Thus the restrictions would be useless, negating the reason for designing and implementing them and leading to confusion with the result that the public would be unable to access important services and facilities.

An example would be an area of limited waiting bays that allowed parking for 1 hour but no return to the bays for 2 hours. The bays have been requested by the owners



of a row of small shops to help encourage visitors and to stop all day "commuter" parking.

If the restriction was implemented without enforcement it would soon become worthless as the original problem, all day commuter parking, could swiftly return. Enforcement of the restrictions helps to ensure compliance, allowing shoppers to visit the businesses and helping to keep the area vibrant.

Enforcement is a vital part of keeping the roads safe, traffic moving and allowing fair access for all to amenities, shops and services.

Enforcing parking restrictions in Lincolnshire

In November 2012 the contract for on-street enforcement was awarded to APCOA Ltd. The structure of the enforcement workforce is 1 manager, 4 supervisors and approximately 25 CEO's.

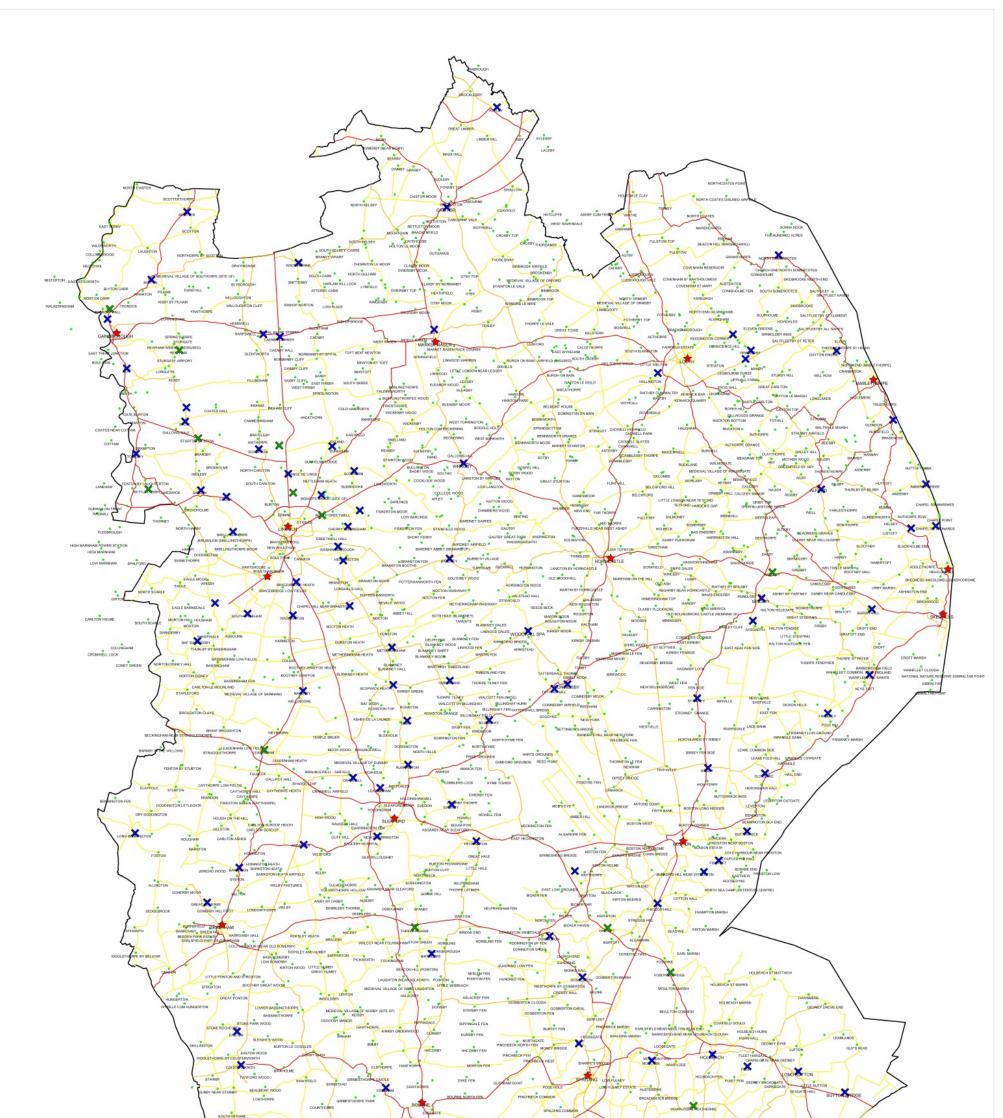
Lincolnshire has 9000km of road network within an area of 5921km<sup>2</sup> making our enforcement area amongst the largest in the country.

To cover this area with such a small team requires a proactive approach to patrol requirements, customer requests and the efficient use of transport.

For the purposes of enforcement, the County is split into 3 categories, A, B and C. Category A covers town and city centres, along with other high traffic density routes and locations. These locations are patrolled daily. Category B areas are for smaller towns and are patrolled once a week. Category C areas are all other areas, subject to parking restrictions, not covered by category A or B and are patrolled depending on resources available.

CEO's are allocated to a patrol location to meet the councils requirements, however category C areas are also patrolled using cars and scooters. These routes are planned so that the most efficient use of the CEO's time is made, along with lower transport and fuel costs.

The following map shows the locations in the county that have parking and waiting restrictions. The red stars  $\bigstar$  mark the category A locations and the blue X marks a location with one or more parking restrictions in a category B or C location:







DIRECTORATE FOR COMMUNITIES

Director: Richard Wills

City Hall, Orchard Street, Lincoln LN1 1DN

LINCOLINSHIPSE COLINITY COUNCIL Beproduced from the OS Mapping with the permission afthe Castolies of Him Mapping with the permission Copyright Unambridge of polycolacian in Hingge Crawn Copyright and non-lead to rein preventing. OS LACENCE 199022579

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### What are the benefits of enforcing restrictions?

Parking and waiting restrictions are used to help regulate traffic flow, assist access, increase road safety and contribute to reduced traffic congestion. Uncontrolled parking can cause some serious problems by reducing road safety, denying access for visitors, delaying journey times and adding to air pollution.

It's not just about enforcement though, the CEO's are also seen as a point of contact, advising visitors on where to park, finding amenities and general information about the area.

Regular enforcement has also helped to highlight issues with parking schemes that are not apparent, helping to focus on unintended consequences. Parking schemes in Lincoln, Boston Stamford and Grantham have been changed as the effect of enforcement becomes clear.

#### **On line - Parking and Waiting Restrictions**

All the on-street parking and waiting restrictions throughout Lincolnshire are mapped based; the restrictions are overlaid onto the map of the County's road network. We have used this information to provide the public easy access to all the on-street orders to help them check for restrictions before going to a location or to check for parking and waiting restrictions during the journey. An example of the information can be seen below:



You can access the online traffic orders facility at http://www.lincolnshiretraffweb.co.uk/

Our hope is that the information will help drivers to find appropriate parking prior to their arrival and reduce journey times. This would benefit all residents and visitors, helping to reduce congestion, increase traffic flow and assist drivers to avoid parking in contravention of the rules.

### **Statistics and the Parking Account**

The council publishes a monthly breakdown of penalty charge notices issued, appeals received and challenges accepted on its website <u>here</u>.

The figures below reflect the penalty charges issued at each level, the number challenged and accepted, reasons for cancelation and the revenue from penalty charges for on-street contraventions:

Penalty charges are issued for contraventions of the parking restrictions. Under government legislation different types of contraventions are classed as higher ( $\pounds$ 70) or lower ( $\pounds$ 50) levels. The level is dependent on the seriousness of the contravention. If paid within 14 days, the penalty charge is reduced by 50%.

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lssued	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Totals
Higher	1606	2174	1814	2130	1879	1667	1819	1582	1523	1715	1566	1754	21229
Lower	980	1378	1104	1255	1304	1145	1237	940	659	747	882	937	12568
Total	2586	3552	2918	3385	3183	2812	3056	2522	2182	2462	2448	2691	33797
Paid PCNs - Total	Apr-15	Mav-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Totals
Lower - Discounted - £25	784	828	866	821	841	852	783	769	523	467	579	595	8708
Higher - Discounted - £35	1086	1309	1403	1380	1329	1160	1244	1121	1072	1044	1116	1151	14415
Lower - Full - £50	107	100	97	113	108	107	97	66	122	82	75	79	1186
Higher - Full - £70	168	119	158	163	158	167	144	147	145	173	130	131	1803
Lower plus CC £75	32	26	24	20	23	20	29	25	25	45	36	25	330
Lower plus legal £82	37	42	30	32	32	33	37	27	25	17	27	25	364
Higher plus CC £105	37	35	37	35	24	24	20	28	42	71	09	43	456
Higher plus Legal £112 Total	57 2308	79 2538	59 2674	53 2617	38 2553	48 2411	65 2419	50 2266	38 1992	25 1924	38 2061	54 2103	604 27866
	-												
Paid PCNs - Value	Apr-15		Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Totals
Lower - Discounted - £25	£19,600	£20,700	£21,650		£21,025	£21,300	£19,575		£13,075	£11,675	£14,475	£14,875	£217,700
Higher - Discounted - £35	£38,010		£49,105			£40,600	£43,540		£37,520	£36,540	E39,060		£504,525
Lower - Full - £50	£5,350		£4,850	£5,650	£5,400	£5,350	£4,850	£4,950	£6,100	£4,100		£3,950	£59,300
Higher - Full - £70	£11,760		£11,060	£11,410		£11,690	£10,080	£10,290	£10,150			E9,170	£126,210
Lower plus CC £75	£2,400	£1,950	£1,800	£1,500	£1,725	£1,500	£2,175	£1,875	£1,875	E3,375	£2,700	£1,875	£24,750
Lower plus legal £82	E3,034	E3,444	f2,460	f2,624	f2,624	f2,706	E3,034	f2,214	£2,050	£1,394	f2,214	f2,050	£29,848
Higher plus CC ±105	t3,885	t3,6/5	±3,885	±3,6/5	t2,520	t2,520	t2,100	t2,940	t4,410	t/,455	t6,300	t4,515	£4/,880
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	Total												
Additional part payments of PCNs	101al £44,744												
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Challenges	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Totals
Reviewed	485	467	635	539	761	748	959	595	353	462	416	398	6818
Granted	187		223	222	256	279	355	229	147	182	151	133	2556
Percentage	38.56%	41.11%	35.12%	41.19%	33.64%	37.30%	37.02%	38.49%	41.64%	39.39%	36.30%	33.42%	37.49%
Cancelled for other reason	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Totals
Admin Error	. 0	0	0	2	0	-	3	-	0	1	0	1	6
Bankrupt (WO)	0	'n	1	0	0	0	0	0	0	0	0	0	4
Foreign Vehicle	0	0	0	0	0	0	1	29	0	37	128	0	195
General Reason	60	67	99	88	100	110	154	101	109	86	65	48	1087
Goodwill - Disabled Overstay	7	17	12	14	10	13	29	14	5	∞	9	5	140
No Trace	29	38	108	1	5	47	34	260	54	4	12	87	6/9
Not Enforceable	0	-1	0	0	0	1	0	0	0	0	0	0	2
NPAS - No Contest	2	4	12	1	2	9	5	4	7	9	e	9	8
P&D Machine Problem		-1	0	0	0	-	2		0	0	1	0	-
PA Error	92	55	69	454	92	67	96	8	39	39	51	57	1204
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Place ALFORD ANCASTER	ANDERBY CREEK BARDNEY BARKSTON	BILLINGBOROUGH BILLINGHAY	BLYTON BOSTON BOURNE RDACERDINGE HEATH	BRANSTON BURGH LE MARSH	BUTTERWICK CAENBY CORNER	CHAPEL ST LEONARDS CHAPEL ST LEONARDS CHERRY WII I INGHAM	COLSTERWORTH CONINGSBY	COWBIT	CROWLAND DEEPING ST JAMES	DIGBY	EASTON	EWERBY FISHTOFT	FLEET FOSDYKE BRIDGE	FRISKNEY GAINSBOROUGH	GRANGE DE LINGS	GRANTHAM GREAT GONERBY GREETWELL	GRIMOLDBY HALLINGTON	HEAPHAM	HEIGHINGTON	HEMSWELL CLIFF HOGSTHORPE	HORNCASTLE	INGOLDMELLS	KETTLETHORPE KIRTON LEA			LONG BENNINGTON LONG SUTTON	MABLETHORPE	MARKET DEEPING	MARKET RASEN METHERINGHAM	MORTON MOULTON	NAVENBY NETTLEHAM	NORTH COCKERINGTON NORTH HYKEHAM	NORTH SOMERCOTES ODDER	OLD LEAKE PARTNEY	PINCHBECK QUARRINGTON	RAF SCAMPTON REEPHAM	RISEHOLME RUSKINGTON	SCAMPTON	SCOPWICK SCOTHERN	SCULLER SIBSEY SKEGNESS	SKELLINGTHORPE	SOUTH HYKEHAM SPAI DING	SPILSBY STAMFORD	STICKNEY STOW	STURTON BY STOW SUTTON BRIDGE	SUTTON ON SEA SWINESHEAD	TATTERSHALL THEDDLETHORPE THONOCK	THORPE ON THE HILL	TIMBERLAND	TOYNTON ALL SAINTS USSELBY	WADDINGHAM WADDINGTON	WAINFLEET ALL SAINTS WASHINGBOROUGH WFI TON	WHAPLODE	WILLINGHAM BY STOW WITHAM ST HUGHS	WOODHALL SPA WRAGBY WYBERTON

## Annual Account

The following account is for Lincolnshire County Council from 1<sup>st</sup> April 2015 to 31<sup>st</sup> March 2016 for on-street parking enforcement and the costs of running the service.

Income	
Penalty Charges	£1,122,605
District Council Operational Costs	£20,000
Total	£1,142,605
<u>Costs</u>	
Enforcement Contract	£553,365
Notice Processing Contract	£196,909
Council costs	£98,747
Total	£849,021
<u>Surplus</u>	£293,584

In line with the Traffic Management Act 2004, any surplus arising from on-street parking and enforcement is ring-fenced and can only be used for the provision of the enforcement service, supplying or making good parking facilities, transport projects, environmental projects or if the council feels that none of these are required, the funds can be set aside against potential losses for up to 5 years.

Excess income is currently ear marked to help offset the cost of implementing a CCTV Mobile enforcement vehicle positioned outside schools. This scheme is likely to be implemented in early 2017.

Lincolnshire County Council receives no income for on-street parking, preferring to provide free limited waiting parking in town centres, helping to support local businesses and services by encouraging more visitors.